



Pradeep Memorial

COMPREHENSIVE COLLEGE OF EDUCATION

Affiliated to G.G.S.I.P. University

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Report

On

Effectiveness of SGRC

The Grievance Redressal Cell was formed with the goal of resolving student grievances. Students may submit their grievances in writing to the Principal or electronically via the Email on the College Email-Id. The cell will meet as needed and take appropriate measures/solutions to the grievances addressed to it. All students in our college have access to the Grievance Redressal Cell to voice their concerns about academic matters, financial matters, health services, the library, and other services. Students complaints dropped in the 'Suggestion Box' and oral complaints are both addressed. In this regard, we have to record all such efforts and its outcome at the end of each semester during the Academic Session 2024-2025, which are as follows:

1. That the College has been constituted a Grievance Redressal Committee in the beginning of the Session 2024-2025, including minimum two Student Representatives as elected through a transparent nomination process, for providing all support to the students as per the provisions of UGC (Grievance Redressal) Regulations, 2012.
2. That the College has been engaged and provided the services of Medical Practitioner(s), a Psychologist and a Professional Student Counsellor for regular consultation with the students within premises of the college throughout this Semester.
3. That the College has been remained absolutely transparent in taking all the decisions relating to students and staff members.
4. That the College has been re-notified about the constituted Committee for the Session 2024-2025 on its website and at the college campus.

The Committee has found that no major grievance case is reported during the semester and also all the Students, and Faculty Members are fully satisfied.

